livemix®
personal monitor system

AD-24 USER GUIDE

Version 1.2
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DIGITAL AUDIO LABS

1266 Park Road
Chanhassen, MN 55317
952-401-7700
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SAFETY INSTRUCTIONS

TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER. NO USER SERVICEABLE PARTS INSIDE. CONTACT DIGITAL AUDIO LABS FOR SERVICING.

The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of un-insulated and/or potentially dangerous voltage within the products enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.

The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

POWER CORD NOTICE FOR INTERNATIONAL OPERATION

Please call Digital Audio Labs Support at 952-401-7700.

IMPORTANT SAFETY INSTRUCTIONS

1. Read and understand this entire manual.
2. Keep this manual available for reference.
3. Heed all warnings and precautions in this manual and notices marked on the product.
4. Do not use this product near water or damp environments.
5. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
6. Provide for proper airflow around product. Do not install near products that produce high levels of heat. Do not expose the unit to direct sun light or heating units as the internal components' temperature may rise and shorten the life of the components.
7. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong.
8. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they connect to the product. Do not use the unit if the electrical power cord is frayed or broken.
9. Only use attachments/accessories specified by the manufacturer.
10. Unplug this product during lightning storms or when unused for long periods of time.
11. Refer all servicing to qualified service personnel. There are no user serviceable components inside the product.
12. The product shall not be exposed to moisture. Do not touch the unit with wet hands. Do not handle the unit or power cord when your hands are wet or damp.
13. The product should be connected to a power supply only of the type described in the operating instructions or as marked on the product.

CARE

- From time to time you should wipe off the front and side panels and the cabinet with a dry soft cloth. Do not use rough material, thinners, alcohol or other chemical solvents or cloths since this may damage the finish or remove the panel lettering.
- The Livemix system is capable of delivering high levels of volume. Please use caution with volume levels, listen with the lowest possible volume for proper operation and avoid exposure to prolonged high volume levels.
- The manufacturer cannot be held responsible for damages caused to persons, personal possessions, or data due to an improper or missing ground connection.

DIGITAL AUDIO LABS LIMITED WARRANTY

Digital Audio Labs warrants their products against defects in material and workmanship for a period of two years from date of purchase. During this period, Digital Audio Labs will, at its option, repair the defective unit or replace it with a new or rebuilt one.

The warranty does NOT cover:

- Damage due to abuse, misuse, or accident.
- Damage due to operation contrary to the instructions in the product instruction manual.
- Units on which the product serial number has been removed or altered.
- Units that have been serviced by unauthorized personnel.

All implied warranties, including warranties on merchantability and fitness, are limited in time to the length of this warranty. Some states do not allow time limitations on implied warranties, so this limitation may not apply to you. Digital Audio Labs' liability is limited to the repair or replacement of its product. Digital Audio Labs shall in no way be held liable for incidental or consequential damages resulting from the use of their product or its software, including, without limitation, damages from loss of business profits, business interruption, loss of business information or other pecuniary loss. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

REPAIR POLICY

Please do not return the product without obtaining an RMA number first. Contact Digital Audio Labs at support@digitalaudio.com to acquire an RMA number. Do not return the product to the place of purchase. Please write the RMA number on the outside of the shipping carton. Any product sent to us without a valid RMA number will be refused. Include the following with the product: a brief description of the problem, your name, return shipping address, phone number and the RMA number. Do not include any accessories. DAL is not responsible for any damage to or loss of the product during transit. We recommend that customers obtain a receipt and tracking number for all packages shipped to us. Turnaround time on repairs is generally ten business days. If you live outside of the United States, please contact your local distributor for warranty service.

Please return product to:
Digital Audio Labs
Attn: RMA Number
1266 Park Road
Chanhassen, MN 55317
USA

WARRANTY SERVICE

You will be required to pay the shipping charges when you ship your product to DAL. DAL will pay for return shipping via UPS ground. We reserve the right to inspect any product that may be the subject of any warranty claim before repair is carried out. For warranty service, we may require proof of the original date of purchase if you have not registered your product with DAL. Final determination of warranty coverage lies solely with Digital Audio Labs.

NON-WARRANTY SERVICE

If it is determined that the product does not meet the terms of our warranty, you will be billed for labor, materials, return freight and insurance. There is a $80 USD minimum charge for materials and labor. Appropriate shipping charges will be applied. We require payment in advance of repair by credit card; we accept Visa and Master Card. In the event the charges are over the minimum charge, DAL will contact you and inform you of the cost of the repair before any work is completed.

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CONTENTS OF BOX

- AD-24
- External 12VDC Power Supply
- AC Power Cable
- System Quick Start
- Registration Card

INTRODUCTION

The Livemix AD-24 is the the bridge betwen your analog console and the Livemix system. The AD-24 receives line level audio signals and converts them to the Livemix Data format. Livemix audio data is sent from the AD-24 to the MIX-16/MIX-32 over a single shielded CAT5e or CAT6 network cable.

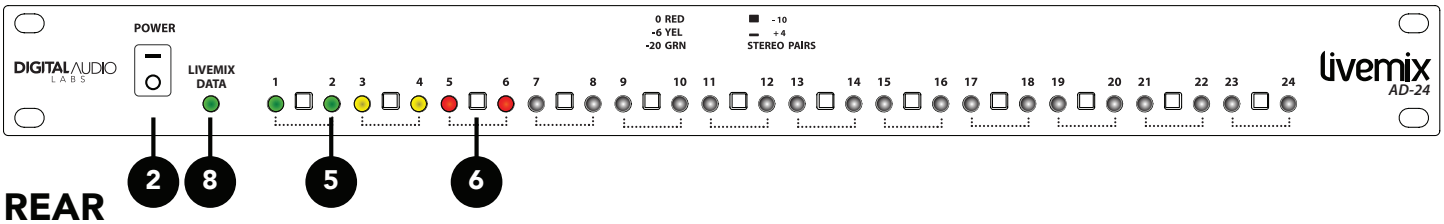
Accessible front panel controls make the Livemix AD-24 very simple to setup, while front panel LED meters allow for easy monitoring of incoming audio signals.

Livemix AD-24 features include:

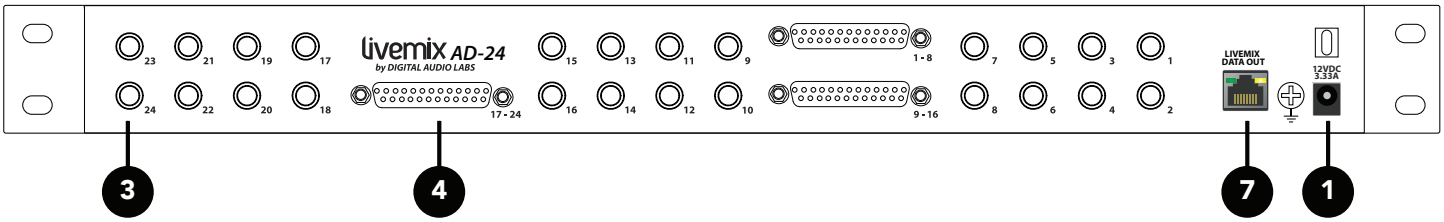
- 24 Balanced/Unbalanced Inputs
- ¼" TRS and DB-25 (D-SUB) Audio Connections
- Front Panel +4dBu/-10dBV Select Switches (1 switch per pair)
- Front Panel 3-Color Input Metering
- High Quality Audio Conversion
- External 12VDC Power Supply

ANATOMY OF THE AD-24

FRONT



REAR



1. **EXTERNAL POWER SUPPLY CONNECTOR:** Connect the included external power supply here. Make sure to only use the power supply that is supplied with your AD-24.

2. **POWER SWITCH:** This switch turns on the power.

3. **¼" TRS INPUTS:** These connectors accept a balanced or unbalanced line-level signal from your analog audio source. Up to 24 separate audio channels can be fed to the AD-24, all of which are available to your Livemix personal monitor mixers.

   Balanced connections to the AD-24 are recommended, as these allow for longer cable runs and offer better interference rejection.

4. **DB-25 INPUTS:** Each DB-25 connector carries eight separate channels of balanced, +4dBu audio signals, using a single multi-pin connector. DB-25 connections can also be secured using screws available on the connector.

   The DB-25 connectors follow the TASCAM format. See Appendix for more information on this wiring scheme.

NOTE:
The DB-25 connectors on the Livemix AD-24 are pass-through to the ¼" TRS inputs. Meaning, that you can connect the DB-25 from your mixer and still use the TRS jacks to connect the mixer to feed to another source.

5. **INPUT LIGHTS:** These LEDs indicate the incoming audio signal level. Use the signal level lights as a guide, when adjusting the output volume of the signal sources that are feeding the inputs of the AD-24.

   The input lights can be one of three colors based on signal strength:

   -20dB (Green): Green indicates appropriate signal levels.

   -6dB (Yellow): Yellow indicates the signal level needs to be lowered. Periodic yellow levels may be acceptable.

   0dB (Red): Red indicates that the signal is clipping or "overloading" the input and will be distorted. The source signal needs to be turned down.

   NOTE:
   If you see a red light, it may also be an indication that you have the +4/-10 switches in the wrong position.

6. **+4DBU/-10DBV SWITCHES:** These buttons allow you to configure each pair of inputs for different types of incoming signals.

   If using unbalanced -10dBV signals, the button should be OUT. This setting will optimize the connectors for the lower-level signals common in consumer equipment (i.e. portable digital audio player, laptop, etc.).

   If using balanced, +4dBu signals, push the button IN. This setting will configure the connectors for the higher-level signals you would find in the direct outputs of a professional audio mixer or rack of standalone microphone preamplifiers.

   NOTE:
   The AD-24 allows you to select between these two operating levels, by channel pairs. This means that you may mix and match different incoming signal sources, and do not have to choose an overall input level for all 24 channels.

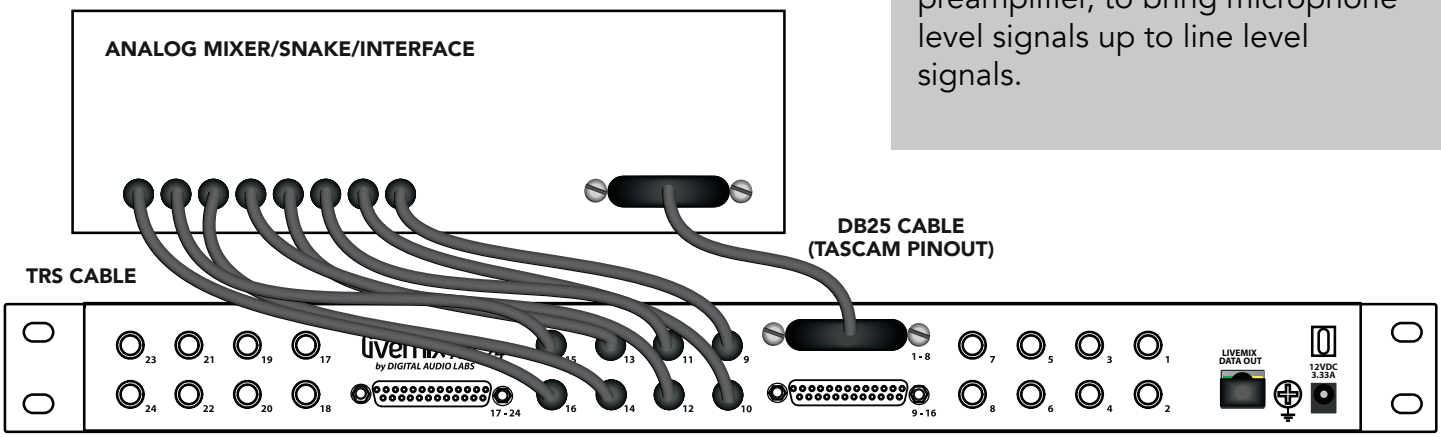
7. **LIVEMIX DATA OUT:** This connector is the output of the AD-24. It sends a digitized audio signal containing all 24 input channels to a MIX-16/MIX-32 over a single shielded CAT5e or CAT6 cable.

8. **LIVEMIX DATA LIGHT:** This light will illuminate green when the AD-24 has a valid connection and is sending data to a MIX-16/MIX-32. If this light is red, it is an indication that the connection to the MIX-16/MIX-32 is not functioning properly. A shielded CAT5e or CAT6 cable is required for proper sync.

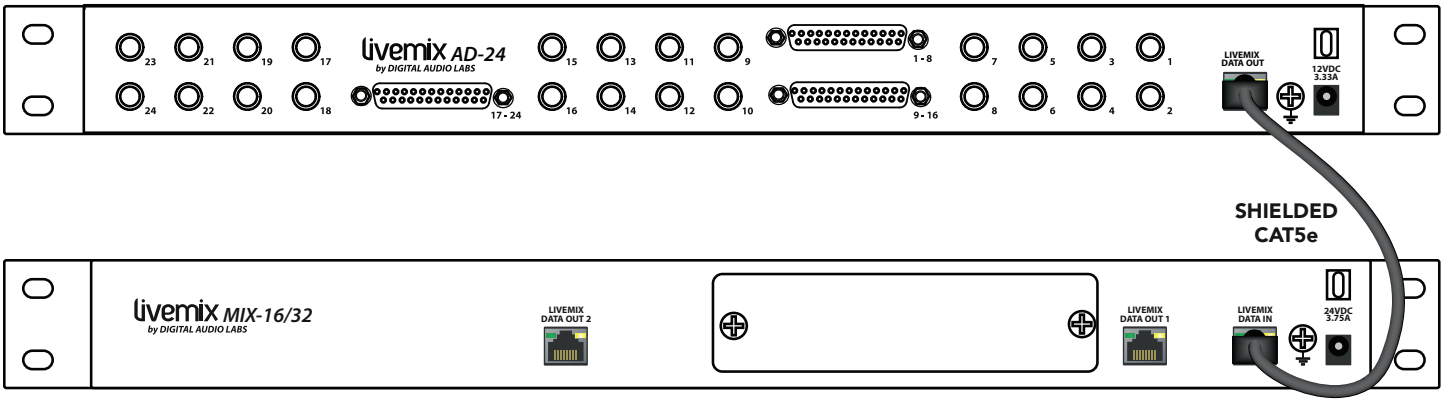
SETUP DIAGRAMS

CONNECTING THE AD-24 TO A MIXER/SNAKE/INTERFACE

NOTE:
The AD-24 is a line level source. If using a snake or interface, verify you are using a microphone preamplifier, to bring microphone level signals up to line level signals.



CONNECTING THE AD-24 TO THE MIX-16/MIX-32



SETUP AND OPERATION

The AD-24 will most likely be installed in a rack near the mixer, but this is not required. The MIX-16/MIX-32 will likely be installed near the stage. A single shielded CAT5e or CAT6 cable will connect the AD-24 to the MIX-16 or MIX-32 and transmit the audio data for creating personal mixes.

1. Attach the external Power Supply to the AD-24 External Power Supply connector.
2. Connect the AD-24 to the analog signal source.
   - Either balanced TRS or DB-25 connections are acceptable.
   - If necessary, TRS and DB-25 connections can be mixed (i.e. channels 1-8 connected via TRS and channels 9-16 via DB-25).
   - TRS and DB-25 connections are mirrored (in parallel) on DB-25 connections 1-24 so they can operate as a pass-through if necessary. For example, a signal input on channel 1 via DB-25 will appear on TRS channel 1. In this way, the AD-24 can pass-through an analog signal from one device to another.
3. Adjust the front panel switches for the appropriate signal levels.
4. Connect the Livemix Data Out port on the AD-24 to the Livemix Data In port on the MIX-16/MIX-32 with shielded CAT5e or CAT6 cable.
5. Turn on the power switch to the AD-24.

NOTE:
The most common audio source for feeding the AD-24 inputs will be the direct outs on an analog mixer.

If your mixer does not offer direct outs, you can use the inserts. If using inserts, a special cable must be used. This cable will short the Tip and Ring of the TRS cable for proper operation. This cable is part number **CBL-DBINSERT-10** and is available from your Livemix dealer.

NOTE:
Either shielded CAT5e or CAT6 cabling is appropriate.

LIVEMIX SYSTEM EXAMPLES

A Livemix system requires either an analog (AD-24) or digital input (option card), the MIX-16/MIX-32 central mixer, and at least one Livemix personal mixer. Below are some examples of what a basic system may look like.

ANALOG INPUT SYSTEM

1 x AD-24 Analog Input Rack Unit
1 x MIX-16 Central Mixer
4 x CS-DUO Dual Mix Personal Mixers
4 x MT-1 Dual Position Mounts
1 x CBL-CAT6-100 Shielded CAT6 Cable 100' **
4 x CBL-CAT6-50 Shielded CAT6 Cable 50'

DIGITAL INPUT SYSTEM

1 x MIX-16 Central Mixer
1 x LM-DANTE-EXP Dante option card
4 x CS-DUO Dual Mix Personal Mixers
4 x MT-1 Dual Position Mounts
1 x CBL-CAT6-100 Shielded CAT6 Cable 100' **
4 x CBL-CAT6-50 Shielded CAT6 Cable 50'

**Shielded cable between AD-24 and MIX-16 is required. CAT6 is not required, CAT5e is acceptable.

ANALOG OR DIGITAL?

Users receiving audio from an analog source will use the AD-24. Using the TRS or DB-25 inputs, audio from the source is made available to the Livemix system.

Users receiving audio from a digital source will use the Option Card (LM-DANTE-EXP). This is an option card that is installed in the MIX-16/MIX-32 and allows the Livemix system to receive audio from a digital device or network.

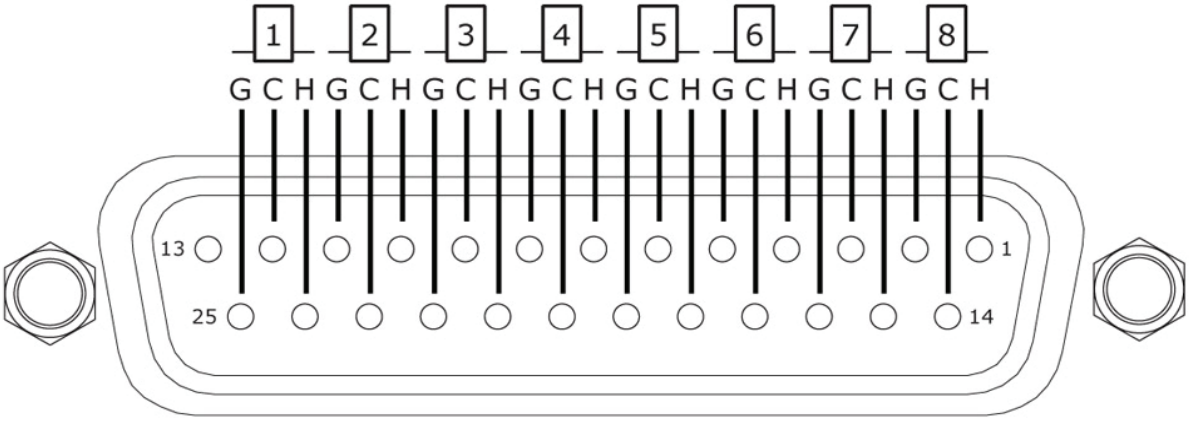
PERSONAL MIXER / CONTROL SURFACE

Livemix needs at least one connected personal mixer to make a mix. Each Livemix personal mixer connects via CAT5/CAT6 cable to one of the ports of the MIX-16/MIX-32. Using various controls on the unit, users can each create their own custom mix, which is then output to headphones, in-ear monitors or stage monitors, directly from the personal mixer or Livemix DA-816 analog output unit.

TROUBLESHOOTING

My AD-24 is not turning on and the power light isn't illuminating.	Check to make sure that you have the AD-24's external power supply connected to a working power outlet.
I do not see the Livemix Data light illuminating, on the front panel.	If the Livemix Data light is not illuminating, there is a problem with the power to the AD-24. Check to make sure that the power supply is connected to the AD-24 and that all the cables are secure. Also check to ensure that the power supply is plugged into an appropriate power source and that the power cable from the source to the power supply transformer is securely attached.
The signal levels coming in to the AD-24 are way too loud/way too soft.	Adjust the +4/10 level buttons on the front panel of the AD-24. If feeding the AD-24 from a consumer-level, -10dBV signal, leave the button switch OUT. If feeding the AD-24 a professional-level, +4dBu signal, push the button IN. If the above are all correct, check the settings on your console or interface that is feeding the AD-24. Some mixers provide the ability to adjust the output gain on direct outs, or in some cases the direct outs are "post-fader". This means that adjusting the fader also affects your direct outs. Consult the user guide for your particular mixer to best understand the signal path for each channel.
I have set the +4/-10 switches to the correct setting, but the levels on some input channels are still a little too soft/loud. How can I further fine tune the levels coming into the AD-24?	The AD-24 does not offer individual input gain control for each channel; if you want to fine tune the signals further, you will need to adjust the strength of the audio signal directly from its source. In most cases, the audio source will be an analog mixing console that is also being used to provide the live sound mix in the venue. In this case, you should be able to find a setting for each channel's gain knob for your mixing console, that works well both for the mixing console itself, as well as the signals being sent from the consoles direct outputs, to the inputs of the AD-24.
Every time I set up our equipment at an event, it takes a long time to connect 24 separate ¼" cables, from the direct outputs of the mixing console, to the 24 ¼" inputs of the AD-24. Is there an easier way?	The AD-24 also offers three separate 24-channel DB-25 connectors on its rear panel, each accepting 8 channels through a single multi-pin connector. By using cabling that terminates on the AD-24 side using DB-25 connectors instead of ¼", you can feed all 24 inputs using only three connections, instead of 24 separate ones.
How do I adjust the gain on the AD-24? We are using analog outputs on a digital console and we just can't seem to get it loud enough.	The AD-24 does not have any gain controls, but typically, this is caused at the console level. Each console is different, but generally, when a digital signal is routed to an analog output, there is some form of gain control. Consult the user guide for your mixing console for details.

APPENDIX
TASCAM DB-25 PIN OUT



LIVEMIX SUPPORT

Phone Support: 952-401-7700
Toll Free: 844-DAL-INFO
Email Support: support@digitalaudio.com
Website: www.digitalaudio.com/support

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TECHNICAL SPECIFICATIONS

AD-24 (ANALOG CHARACTERISTICS)	
THD+N	.001%
S/N Ratio	111 dB
Frequency Response	20 Hz – 22kHz ± .5dB
Crosstalk	-92 dB
Maximum Input Level	+24 dBu (minor distortion above 23.5 dBu, hard clip at +24 dBu)
Input Impedance	20kΩ Balanced 10kΩ Unbalanced
Max cable length to MIX-16/MIX-32	100m CAT5e cable (shielded required)
Dimensions	19" (483mm) W 6.25" (159mm) D 1U, 1.75" (44mm) H
Weight	4.44 lbs (2.01kg)
WHOLE SYSTEM	
THD+N (18 dBu 1kHz input)	.03% (100mW, 22Ω)
	.014% (100mW, into 32Ω)
	.005% (100mW, into 64Ω)
	.003% (100mW, into 300Ω)
S/N Ratio	103dB
Frequency Response	20Hz-22 kHz ± 3dB
Crosstalk (Left to Right)	-103 dB
Latency	1.5 ms